



FIBRE OPTICS – the network of the future is on its way!

Your apartment will soon be getting a **gigabit fibre optic connection** – you can find everything you need to know about the installation below:

What are the benefits of a fibre optic connection?

Fibre optic connections increase your bandwidth and make your internet faster:

→ Surf the internet at super-fast speeds of up to 1,000 Mbit/s!

→ Multiple people can use the internet at the same time on different devices!

→ All of your applications will run smoothly!

What construction work needs to be done?

→ Outdoor facilities and basement Preparations to connect the building to the fibre optic network will start outside and in the basement.

→ Living areas
Each apartment will have its own fibre optic connection. The fibre optic socket will be installed in your living room near the antenna socket.

Please make sure that your apartment and any personal basements or community areas are accessible to our engineers on the announced dates!

When is the installation in your apartment?

In October 2018, we will begin installing fibre optic connections into individual apartments over the course of the next few years. We will let you know the installation date for your own apartment plenty of time in advance.

Which company is carrying out the construction work?

ImmoMediaNet GmbH & Co. KG will be our service partners for this project. ImmoMediaNet uses specialized contractors for on-site installations.

The staircase displays will have more information about these contractors and the project manager responsible for them. If you have any questions, you are welcome to contact the project manager. Our engineers always wear highly visible ImmoMediaNet badges.

Are there any costs for tenants?

NO! Installing and activating the fibre optic connection is free of charge.

How does this affect my current internet and telephone connections?

Any internet and telephone customers with wilhelm.tel will be automatically switched over when the fibre optic connection is installed. If you are not currently a customer with wilhelm.tel, you can redeem a non-binding trial period of one month's free internet access at up to 1 gigabit/second, even if you have an internet or telephone contract with another provider.

We would be happy to advise you about new internet and telephone products:

ImmoMediaNet is working with wilhelm.tel from Norderstedt.

Freephone for wilhelm.tel:
0800-4324324 (Mon-Fri 8am-8pm)
Website: www.wilhelm-tel.de



Keep up to date with fibre optic expansions and follow ImmoMediaNet on Twitter!

<https://www.immomedianet.info/ftth/en>